

Queensland Household Energy Survey (QHES) and Competition Terms and Conditions

1. The research is being conducted by Colmar Brunton on behalf of Ergon Energy, Energex and Powerlink.
2. Information on how to enter forms part of these conditions of entry.
3. Entry is open to Queensland residents who are responsible for paying their electricity bill.
4. Those who complete the survey and provide their contact details by the closing date of the survey will be entered into the competition.
5. The survey is expected to close at 9am on 6 December 2017; however this date may be extended depending on the number of survey responses.
6. The prize consists of one of twenty \$50 GiftPay gift cards.
7. The winners will be the first twenty entries selected in a random draw conducted by Colmar Brunton on 13 December 2017.
8. Winners will be notified by telephone or email during business hours on 14 December 2017, using the contact details provided in the survey response.
9. Colmar Brunton's decision is final and binding and no correspondence will be entered into.
10. Colmar Brunton will not be liable for any loss, whether direct, indirect or consequential, or for personal injury, which is suffered or sustained at or in connection with this competition or use of the prizes, except for any liability which cannot be excluded by law.
11. If a prize winner cannot be contacted by 10 January 2018, Colmar Brunton may determine an alternative winner in order to distribute the prize.

Privacy Notice

As this is market research, it is carried out in compliance with the Privacy Act and the information you provided will be used only for research purposes. Your answers will be combined with those of other participants to help our clients in their decision making. The research project is being conducted on behalf of Energex, Ergon Energy and Powerlink.

If you would like to verify that this survey was conducted on behalf of Energex, Ergon Energy and Powerlink please contact the Energex call centre on 13 12 53 or Ergon Energy's call centre on 13 10 46 or click on the following link to their websites which include information about the survey. You can also call the Market and Social Research Society's Survey Line on 1300 364 830.

Ergon Energy - <https://www.ergon.com.au/network/manage-your-energy/queensland-household-energy-survey>

Energex - <https://www.energex.com.au/about-us/our-commitment/to-our-customers/connecting-with-you/our-research-programs/queensland-household-energy-survey>